

**PLANNED ACTIVITIES TO ACHIEVE GOALS AND OBJECTIVES**  
**of The National Accreditation Commission of Schools and Colleges**  
**for 2023-2026**



The 2023 operational plan implements the 2023-2026 Strategy of the National Accreditation Commission of Schools and Colleges (NACSC) and includes actions that will be conducted in 2023, some of which are continuing from 2022 or have not been completed in previous years.

The operational plan of NACSC is developed by taking into account:

1. Modifications in legal provisions regarding quality assurance and education;
2. Duties resulting from national and international accreditation frameworks;
3. Recommendations from international bodies NACSC collaborates with for external evaluations;
4. Project timelines where NACSC is a lead or participating partner;
5. Availability of human and financial resources to ensure efficient execution.

No.	Strategic Objective	Activity	Action	Task Performance Indicator	Expected Outcome	Performance Metrics Specification	Time Limit
<b>1.0 Strategic Direction:</b> Strengthening Institutional Accreditation and External Quality Assurance							
1.1	Ensure accreditation processes meet the highest professional standards by continuously refining methodologies and evaluation instruments	Revise accreditation methodologies and guides	Conduct periodic reviews and updates to align with international standards	Number of updated documents	Enhanced accuracy and relevance of accreditation criteria	Stakeholder satisfaction with updated guidelines	Q4 2025 Ongoing
		Implement training programs for evaluators	Organize workshops on accreditation best practices	Number of training sessions conducted	Improved evaluator competency	Evaluator performance assessment scores	Q2 2025
		Leverage digital accreditation tools	Introduce automation to streamline the evaluation process	Number of processes automated	Increased efficiency and reduced manual errors	Process completion time reduction	Q3 2025

1.2	Foster transparency, accountability, and stakeholder trust through rigorous external evaluation	Publish annual accreditation reports	Provide comprehensive public reports on accredited institutions	Number of reports published	Increased stakeholder confidence	Public engagement metrics	Q1 2026 Ongoing
		Establish stakeholder engagement platforms	Conduct regular consultations with key stakeholders	Number of consultations held	Strengthened stakeholder relationships	Satisfaction ratings from stakeholders	Q4 2025
1.3	Align accreditation practices with national and international frameworks to enhance global credibility	Collaborate with international accreditation bodies	Sign mutual recognition agreements with global agencies such as ESG, WFME, NAAC (India), CHEA (USA), QAA (UK), and TEQSA (Australia)	Number of agreements signed	Enhanced global recognition	Cross-border institutional mobility rates	Q3 2025 Ongoing
		Benchmark NACSC standards with global frameworks	Conduct comparative analysis studies	Number of benchmarking studies completed	Improved standard alignment	Compliance with international standards	Q4 2025
1.4	Implement mechanisms for structured stakeholder interaction to collect and incorporate feedback into accreditation processes	Develop feedback collection systems	Deploy online surveys and feedback portals	Number of feedback entries received	Improved responsiveness to stakeholder needs	Actionable insights generated	Q2 2025
		Organize feedback review workshops	Conduct periodic review meetings with stakeholders	Number of workshops conducted	Improved policy adaptation	Stakeholder engagement index	Q4 2025
1.5	Guarantee independence in decision-making to uphold the credibility of accreditation outcomes	Establish an independent review panel	Formulate an impartial committee to oversee accreditation decisions	Number of review panels established	Enhanced decision-making credibility	Review process satisfaction	Q2 2025 Ongoing
		Develop conflict of interest policies	Implement strict guidelines to prevent bias	Number of policies enforced	Increased trust in the accreditation process	Compliance rate	Q1 2025
1.6	Conduct regular external assessments and self-evaluations to align with evolving standards	Establish a self-assessment framework	Create guidelines for periodic self-assessments	Number of self-assessments completed	Improved internal performance	Assessment result accuracy	Q3 2025
		Conduct external peer reviews	Collaborate with international agencies for periodic assessments	Number of peer reviews conducted	Enhanced global competitiveness	Peer review recommendations implemented	Q4 2025
<b>2.0 Strategic Direction: Advancing Teaching, Learning, and Assessment Excellence</b>							
2.1	Promote a culture of continuous improvement in curriculum design and instructional delivery	Conduct curriculum review workshops	Engage faculty and stakeholders in periodic curriculum assessments	Number of workshops conducted	Enhanced curriculum relevance	Stakeholder satisfaction levels	Q3 2025 Ongoing
		Develop instructional design guidelines	Create best practices for effective curriculum delivery	Number of guidelines developed	Improved instructional consistency	Adoption rate of guidelines	Q2 2025 Ongoing

2.2	Implement data-driven strategies to enhance teaching effectiveness and learning outcomes	Deploy learning analytics tools	Use analytics to monitor and improve student performance	Number of analytics reports generated	Improved learning outcomes	Data utilization rate	Q1 2025 Ongoing
		Train faculty on data-driven decision making	Conduct capacity-building sessions for faculty	Number of faculty trained	Increased evidence-based teaching practices	Training feedback scores	Q2 2025 Ongoing
2.3	Support faculty with professional development initiatives focused on modern pedagogical techniques	Organize training on active learning strategies	Conduct faculty development programs on innovative teaching methods	Number of sessions conducted	Enhanced teaching effectiveness	Faculty satisfaction scores	Q3 2025 Ongoing
		Provide online pedagogical resources	Develop an online repository of teaching resources	Number of resources uploaded	Increased faculty engagement	Resource utilization rate	Q4 2025 Ongoing
2.4	Establish benchmarks for learning outcomes across disciplines based on best practices	Develop standardized assessment frameworks	Create benchmarks aligned with national and international standards	Number of frameworks developed	Improved consistency in learning assessment	Adoption rate of frameworks	Q2 2025
		Conduct periodic learning assessments	Evaluate student performance across disciplines	Number of assessments conducted	Improved learning measurement	Assessment success rates	Q4 2025 Ongoing
2.5	Utilize formal mechanisms to collect and act on feedback from stakeholders	Conduct regular stakeholder feedback sessions	Organize surveys, focus groups, and consultations to gather input	Number of sessions conducted	Improved responsiveness to stakeholder needs	Feedback implementation rate	Q2 2025 Ongoing
		Develop a feedback response framework	Create protocols for addressing feedback systematically	Framework completion status	Enhanced stakeholder satisfaction	Framework adoption rate	Q3 2025
		Publish reports on feedback integration	Share outcomes of stakeholder feedback actions annually	Number of reports published	Increased transparency	Report distribution metrics	Q4 2025 Ongoing
<b>3.0 Strategic Direction: Enhancing Research, Development, and Innovation (R&amp;D&amp;I) Capabilities</b>							
3.1	Develop comprehensive frameworks to assess research quality and societal impact	Design research evaluation criteria	Create standards for assessing quality and relevance of research	Number of criteria developed	Enhanced research quality and impact	Adoption rate of criteria	Q3 2025 Ongoing
		Conduct impact analysis of funded research	Assess societal benefits and economic impact of research projects	Number of impact assessments conducted	Improved policy and funding decisions	Assessment feedback and stakeholder input	Q4 2025
3.2	Foster industry-academia collaborations to drive	Establish industry partnerships	Facilitate MoUs with industries for collaborative research projects	Number of MoUs signed	Increased collaboration opportunities	Project completion rate	Q2 2025

	innovation and applied research	Develop innovation hubs	Set up research incubation centers in collaboration with industry	Number of hubs established	Enhanced innovation ecosystem	Startup success rate	Q3 2025 Ongoing
3.3	Align research evaluation with global best practices to support excellence	Benchmark research standards	Compare with globally recognized evaluation models	Number of benchmarking reports	Improved alignment with international standards	Compliance rate with global benchmarks	Q2 2025
		Train research faculty on global best practices	Conduct workshops and certification programs	Number of faculty trained	Increased adherence to international standards	Training completion rates	Q3 2025
3.4	Encourage interdisciplinary research initiatives to address societal challenges	Facilitate cross-disciplinary research grants	Provide funding for collaborative interdisciplinary projects	Number of grants awarded	Enhanced multi-disciplinary collaboration	Publication output in interdisciplinary journals	Q4 2025
		Organize research symposiums	Conduct annual events for interdisciplinary knowledge sharing	Number of events held	Increased research visibility and networking	Symposium participation rate	Q3 2025
<b>4.0 Strategic Direction: Fostering Social Inclusion and Equity in Education</b>							
4.1	Promote policies that support underrepresented student populations and ensure accessibility	Develop inclusive education policies	Collaborate with stakeholders to draft inclusive policies	Number of policies developed	Enhanced inclusivity in education	Policy implementation rate	Q3 2025 Ongoing
		Provide financial aid programs	Establish scholarships and grants for disadvantaged students	Number of students supported	Increased enrollment and retention rates	Student success rates	Q4 2025
4.2	Encourage institutions to adopt inclusive learning strategies	Conduct training sessions for educators	Provide specialized training on inclusive teaching methods	Number of trainings conducted	Improved teaching effectiveness	Educator satisfaction rate	Q2 2025
		Implement accessibility audits	Assess and improve accessibility in learning environments	Number of audits conducted	Increased accessibility compliance	Accessibility improvement index	Q3 2025 Ongoing
4.3	Develop frameworks to assess and enhance social impact in higher education	Establish social impact assessment models	Define key performance indicators for institutional social responsibility	Number of models implemented	Better monitoring of social contributions	Impact assessment reports	Q1 2025
		Publish social impact reports	Disseminate reports to stakeholders and policymakers	Number of reports published	Enhanced stakeholder awareness	Report engagement metrics	Q4 2025
4.4	Support institutions in implementing sustainable development goals (SDGs)	Integrate SDGs into accreditation criteria	Revise standards to align with SDGs framework	Number of standards updated	Improved sustainability practices in institutions	SDG alignment percentage	Q2 2025 Ongoing
		Conduct SDG awareness campaigns	Organize events to promote SDG initiatives in education	Number of campaigns conducted	Increased awareness and participation	Event participation statistics	Q3 2025
<b>5.0 Strategic Direction: Strengthening Stakeholder Engagement and Trust</b>							

5.1	Expand NACSC's engagement with international accreditation bodies and quality assurance networks	Conduct stakeholder consultation forums	Organize regular interactive sessions with key stakeholders	Number of consultation forums held	Enhanced stakeholder relationships and engagement	Stakeholder satisfaction index	Q3 2025 Ongoing
		Establish strategic alliances with international accreditation agencies	Sign collaboration agreements with key global bodies	Number of agreements signed	Increased global collaboration and knowledge exchange	Agreement implementation rate	Q4 2025
5.2	Align NACSC's accreditation framework with global best practices and international benchmarks	Publish periodic reports and updates	Provide regular updates on accreditation activities and decisions	Number of reports published	Increased stakeholder awareness	Report accessibility metrics	Q2 2025 Ongoing
		Benchmark NACSC standards with global frameworks	Conduct comparative studies with ESG, CHEA, QAA, and TEQSA	Number of benchmarking reports generated	Improved alignment with international standards	Compliance rate with best practices	Q3 2025
5.3	Foster partnerships with international higher education institutions to facilitate mutual recognition of qualifications	Identify key collaboration opportunities	Engage with leading universities to promote dual accreditation	Number of partnerships established	Expanded educational reach	Recognition and mobility index	Q1 2025 Ongoing
		Launch exchange programs for faculty and students	Facilitate international academic mobility	Number of exchange programs conducted	Enhanced global exposure for institutions	Student and faculty participation rate	Q4 2025
5.4	Encourage student and faculty mobility by promoting accredited institutions internationally	Develop a global accreditation registry	Create an online database of NACSC-accredited institutions	Number of institutions listed	Increased international visibility	Online traffic and engagement rate	Q2 2025
		Conduct outreach programs to international student forums	Engage students through educational fairs and events	Number of outreach programs held	Improved global awareness of NACSC-accredited institutions	Enrollment growth from international students	Q3 2025
5.5	Develop initiatives to enhance NACSC's visibility and reputation on a global scale	Form institutional advisory committees	Establish advisory boards to provide strategic input	Number of advisory committees formed	Enhanced institutional collaboration	Institutional participation levels	Q3 2025

		Organize joint initiatives with regulatory bodies	Work on collaborative projects with government agencies	Number of joint initiatives	Strengthened regulatory alignment	Initiative completion rate	Q4 2025
		Enhance NACSC's digital presence and branding	Launch targeted social media and branding campaigns	Number of campaigns executed	Increased visibility and engagement	Social media analytics and reach	Q4 2025
<b>6.0 Strategic Direction:</b> Expanding International Collaboration and Global Recognition							
6.1	Build strategic partnerships with global accreditation bodies and institutions	Identify and approach potential partners	Engage with leading quality assurance organizations worldwide	Number of partnership agreements	Strengthened global presence	Number of collaborative initiatives	Q3 2025
		Participate in global accreditation forums and networks	Actively represent NACSC at key international events	Number of events attended	Increased international recognition	Media coverage and stakeholder feedback	Q4 2025 Ongoing
6.2	Foster mutual recognition of accreditation decisions	Develop frameworks for bilateral accreditation recognition	Establish agreements for cross-border accreditation recognition	Number of agreements signed	Enhanced global mobility of institutions	Recognition metrics and implementation success	Q2 2025 Ongoing
		Conduct joint accreditation projects	Partner with international bodies for joint evaluations	Number of joint projects completed	Increased alignment with global standards	Project success rate and stakeholder feedback	Q3 2025 Ongoing
6.3	Enhance NACSC's reputation as a globally recognized accreditation agency	Develop a strategic communication plan for international visibility	Implement targeted PR and outreach campaigns	Number of communication initiatives executed	Increased global awareness of NACSC	Engagement metrics from international audiences	Q4 2025
		Leverage international partnerships for knowledge sharing	Collaborate with global agencies to exchange best practices	Number of knowledge-sharing initiatives	Improved operational excellence	Knowledge transfer outcomes	Q2 2025 Ongoing
6.4	Increase participation in international accreditation standards development	Engage in policy discussions with global accreditation networks	Contribute to the formulation of international standards	Number of contributions made	Strengthened influence in global accreditation policies	Policy adoption and alignment metrics	Q4 2025 Ongoing
		Develop an international advisory board	Form an expert committee to guide global strategy	Number of advisory board meetings held	Strengthened strategic direction	Advisory board recommendations implemented	Q3 2025 Ongoing
<b>7.0 Strategic Direction:</b> Adapting to Emerging Trends in Higher Education Governance							

7.1	Improve operational efficiency through streamlined processes and digital transformation	Develop dynamic policy frameworks	Conduct periodic reviews and updates to policies based on global trends	Number of policy revisions conducted	Enhanced responsiveness to change	Policy adoption rate	Q4 2025 Ongoing
		Establish a governance review committee	Form a dedicated team to monitor governance effectiveness	Number of review meetings held	Improved governance adaptability	Governance improvement index	Q3 2025
		Implement digital accreditation tools	Introduce AI-driven analytics for evaluation processes	Number of digital tools implemented	Increased process efficiency	Automation adoption rate	Q2 2025
7.2	Strengthen internal governance frameworks to align with international quality standards	Benchmark governance models with international standards	Conduct comparative analyses with top institutions	Number of benchmarking studies	Improved alignment with global governance	Compliance with best practices	Q3 2025
		Publish policy recommendation reports	Provide expert insights into evolving governance challenges	Number of reports published	Enhanced credibility as a thought leader	Report citation frequency	Q1 2025
7.3	Foster a culture of continuous improvement and capacity building within NACSC	Conduct periodic governance self-assessments	Implement self-evaluation frameworks for institutional governance	Number of self-assessments completed	Enhanced accountability and improvement	Governance performance score	Q2 2025
		Organize governance workshops for stakeholders	Facilitate knowledge-sharing sessions for institutions	Number of workshops conducted	Improved stakeholder understanding	Participation satisfaction levels	Q3 2025
7.4	Implement risk management strategies to ensure organizational resilience	Develop a risk management framework	Establish risk assessment protocols and mitigation strategies	Number of risk assessments conducted	Increased resilience and preparedness	Risk mitigation success rate	Q4 2025
		Conduct regular risk assessments	Identify and mitigate potential risks in accreditation operations	Number of risk mitigation measures applied	Reduced vulnerabilities in governance	Risk management improvement index	Q4 2025
7.5	Enhance data-driven decision-making processes across all functions	Deploy advanced data analytics tools	Leverage big data for informed policy decisions	Number of analytics tools deployed	Improved decision-making accuracy	Data-driven action success rate	Q3 2025
		Train staff on data utilization	Conduct capacity-building sessions on using data analytics for governance	Number of training sessions conducted	Enhanced staff competency	Training completion rate	Q3 2025

<b>8.0 Strategic Direction: Leveraging Digital Transformation and Innovation</b>							
8.1	Enhance digital infrastructure to support accreditation processes	Implement an integrated digital accreditation platform	Develop and deploy an end-to-end online accreditation system	Number of institutions onboarded	Streamlined accreditation workflows	Platform usage analytics	Q2 2025 Ongoing
		Adopt cloud-based solutions for data storage and accessibility	Migrate critical accreditation data to secure cloud platforms	Data migration completion rate	Improved accessibility and security	Data integrity assessment	Q3 2025
8.2	Promote the adoption of innovative digital tools in education quality assurance	Develop AI-driven assessment tools	Introduce automated evaluation and reporting systems	Number of AI tools implemented	Increased accuracy and efficiency	AI tool utilization rate	Q4 2025
		Conduct pilot programs for new digital technologies	Collaborate with institutions to test emerging edtech solutions	Number of pilot projects conducted	Enhanced stakeholder engagement	Technology adoption feedback	Q1 2026
8.3	Ensure cybersecurity and data protection across all digital initiatives	Develop and enforce cybersecurity policies	Implement robust security protocols and regular audits	Number of security audits conducted	Enhanced data security	Security compliance rate	Q3 2025
		Provide cybersecurity training to NACSC staff and stakeholders	Conduct workshops and awareness programs	Number of participants trained	Improved data handling practices	Training satisfaction survey	Q4 2025
8.4	Foster collaboration with tech partners for continuous digital innovation	Partner with leading tech firms for joint innovation projects	Establish formal collaborations with technology providers	Number of partnerships established	Continuous improvement of digital tools	Collaboration success rate	Q2 2026
		Organize annual innovation summits	Bring together industry leaders to discuss digital transformation	Number of summits hosted	Increased knowledge sharing	Attendance and participation levels	Q1 2026
<b>9.0 Strategic Direction: Enhancing Institutional Capacity and Internal Development</b>							
9.1	Invest in capacity-building initiatives to strengthen NACSC's operational efficiency	Conduct capacity-building workshops for staff	Organize training programs focused on skill development and operational excellence	Number of workshops held	Improved staff expertise and productivity	Workshop attendance and feedback	Q2 2025 Ongoing
		Develop online learning modules for continuous education	Create e-learning resources for ongoing professional development	Number of modules created	Enhanced access to training	Module usage analytics	Q3 2025



9.2	Foster a culture of continuous improvement, excellence, and innovation within NACSC	Establish a continuous improvement task force	Identify and address areas for process optimization	Number of improvement projects initiated	Strengthened culture of excellence	Task force efficiency metrics	Q3 2025
		Implement a rewards program for innovative solutions	Recognize and incentivize staff contributions to process innovation	Number of rewards distributed	Increased motivation and creativity	Staff feedback on rewards program	Q4 2025
9.3	Develop internal evaluation systems to ensure long-term sustainability and impact	Create an internal audit framework	Conduct periodic audits to evaluate internal processes	Number of audits completed	Enhanced operational accountability	Audit compliance rate	Q2 2025
		Publish annual performance reports	Provide transparent updates on NACSC's achievements and challenges	Number of reports published	Improved stakeholder confidence	Report distribution and feedback	Q3 2025
9.4	Expand and upskill the workforce to meet evolving accreditation demands	Recruit specialists in emerging accreditation fields	Hire experts in technology, sustainability, and global accreditation	Number of specialists hired	Increased capacity to address new challenges	Recruitment success rate	Q4 2025
		Develop mentorship programs for new employees	Pair new recruits with experienced staff for knowledge transfer	Number of mentorships established	Enhanced onboarding experience	Mentorship program success rate	Q3 2025
9.5	Strengthen financial sustainability to support NACSC's long-term strategic goals	Diversify funding sources through partnerships	Establish collaborations with global funding agencies and private donors	Number of partnerships formed	Increased financial stability	Funding growth metrics	Q4 2025 Ongoing
		Implement financial planning frameworks to ensure sustainability	Develop multi-year budgeting plans aligned with strategic objectives	Completion rate of budgeting plans	Improved financial predictability	Financial planning success rate	Q3 2025
		Optimize resource allocation for operational efficiency	Conduct periodic reviews of resource utilization	Number of optimization reviews	Enhanced cost-effectiveness	Resource utilization index	Q2 2025
		Strengthen internal financial controls	Conduct audits and implement transparent reporting mechanisms	Number of audits conducted	Increased accountability and transparency	Audit compliance metrics	Q4 2025

**10.0 Strategic Direction:** Ensuring Post-Accreditation Monitoring and Continuous Improvement

10.1	Establish robust post-accreditation monitoring frameworks	Develop standardized post-accreditation review processes	Create templates and guidelines for monitoring institutional compliance	Number of monitoring templates developed	Improved compliance tracking	Template usage statistics	Q3 2025 Ongoing
		Conduct annual follow-ups with accredited institutions	Organize site visits and virtual reviews to ensure adherence	Number of follow-ups conducted	Increased adherence to standards	Follow-up completion rate	Q4 2025
		Implement digital tracking tools for real-time monitoring	Deploy data collection systems integrated with accreditation dashboards	Number of tools implemented	Real-time tracking of compliance	Monitoring tool adoption rate	Q2 2025 Ongoing
10.2	Support institutions in addressing gaps identified during accreditation	Provide tailored advisory services for institutions	Develop improvement plans based on evaluation findings	Number of advisory sessions conducted	Enhanced institutional capacity	Improvement plan implementation rate	Q2 2025
		Facilitate workshops on addressing accreditation gaps	Conduct capacity-building sessions for underperforming institutions	Number of workshops conducted	Increased capability to meet standards	Workshop feedback score	Q3 2025
		Provide post-accreditation guidance	Offer tailored consultations to align institutions with evolving standards	Number of guidance sessions conducted	Sustained quality improvements	Consultation effectiveness index	Q4 2025 Ongoing
10.3	Promote a culture of continuous improvement among accredited institutions	Develop resource repositories for institutional self-improvement	Provide access to best practices, case studies, and tools	Number of resources shared	Strengthened institutional performance	Resource access metrics	Q1 2025
		Create peer learning networks	Connect institutions for knowledge exchange and collaborative growth	Number of peer networks established	Enhanced collaborative improvements	Peer engagement rates	Q4 2025 Ongoing
		Conduct follow-up evaluations and interventions	Provide actionable feedback based on monitoring results	Number of evaluations conducted	Improved adherence to accreditation standards	Evaluation success rate	Q3 2025 Ongoing
10.4	Leverage data and analytics for ongoing quality improvements	Implement post-accreditation data analytics tools	Develop dashboards for tracking institutional progress	Number of dashboards deployed	Data-informed decision-making	Dashboard usage analytics	Q2 2025
		Publish annual post-accreditation reports	Share insights and trends derived from monitoring activities	Number of reports published	Improved stakeholder awareness	Report distribution and feedback	Q4 2025 Ongoing

		Analyze trends from accreditation data	Identify patterns to enhance institutional policies and practices	Number of analyses conducted	Policy refinement and improved practices	Data-driven change adoption	Q4 2025 Ongoing
10.5	Ensure stakeholder engagement in post-accreditation activities	Establish stakeholder advisory groups	Include students, faculty, and employers in review discussions	Number of advisory meetings held	Increased stakeholder trust and input	Stakeholder participation rates	Q3 2025 Ongoing
		Conduct periodic surveys to gather feedback	Analyze stakeholder perspectives on post-accreditation processes	Number of surveys conducted	Enhanced process relevance and effectiveness	Survey response rates	Q2 2025
		Develop structured mechanisms for stakeholder dialogue	Host regular forums to discuss accreditation impact	Number of forums organized	Improved stakeholder collaboration	Forum engagement statistics	Q4 2025 Ongoing

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Chairman,  
Board of The National Accreditation Commission  
of Schools and Colleges (NACSC)